

Our Policies and Terms:

Refund Policy:

The Brighter Mind® Educational Materials have been sold for over four (4) years with this Money-Back Guarantee: If at any time you are unhappy with any educational product purchased at BrighterMind.com for any reason, please give us the opportunity to exchange it or refund it. If you would like to return the product, then you can return it for a FULL REFUND (less shipping and handling fees) within either 30 or 60 Days of your Delivery Date. (We determine your delivery date by the Tracking Number of your parcel provided to us by UPS or USPS.)

Please contact our customer service department via the toll-free number above and we will refund or exchange your purchase promptly. Any request for product refunds must be received within 60-days of date of purchase and must be returned for potential evaluation. Please call for return information.

Return Policy:

Returned merchandise or product will be refused without a return authorization number. Please call for return information.

Cancellation Policy:

Brighter Mind Educational Materials are sold to licensed Health Care Practitioners, Pharmacies, Health Food Stores, and Health Minded Individuals around the world. If you wish to cancel an account you have with us, please contact Customer Service at the toll-free number above.

Delivery / Shipping Policy:

Brighter Mind Educational Materials are sold to licensed Health Care Practitioners, Pharmacies, and Health Food Stores at wholesale prices in case-quantities. Health Minded Individuals may purchase one educational product or more at a time. Every effort is made to ship orders via UPS Ground or USPS the day the order is received. In order to equip us with the ability to ship your order the day it is received, please submit the order prior to 1:00 PM CST. Orders received after 1:00 PM CST will be shipped the next business day.

Privacy Policy

This privacy policy discloses how we collect, protect and use information gathered about you on our web site. It is our hope that this policy demonstrates our firm commitment to your privacy and the protection of your information.

We use personally identifiable information in a limited number of ways. We use the information to complete transactions. For instance, when you purchase an Educational Product at Brighter Mind®, we use your information to process your order, or if you contact us with a question we will use the information to be responsive. Information we collect may be used to send you e-mail updates and newsletters about Brighter Mind® educational products. We also use the information you provide to send you promotions and special offers for Brighter Mind® educational products.

If you received a mailing from us, (a) your email address is either listed with us as someone who has expressly shared this address for the purpose of receiving information in the future (“opt-in”), or (b) you have registered or purchased or otherwise have an existing relationship with us. We respect your time and attention by strictly controlling the frequency of our mailings.

How We Protect Your Privacy

The importance of security for all personally identifiable information associated with our site guests and customers is of utmost concern to us. We take technical, contractual, administrative, and physical security steps to protect all visitors’ information. Security involves both managerial and technical measures to protect against loss and the unauthorized access, destruction, use, or disclosure of the data. Managerial measures include internal organizational measures that limit access to data and ensure that those individuals with access do not utilize the data for unauthorized purposes.

Sharing and Usage

We are in the business of providing valued products and services. Consistent with this objective, like most commercial web sites, we may also use what is known as “cookie” technology. A “cookie” is a non-executable element of data that a web site can send to your browser when you link to that site. Cookies are sent back only to the web site that deposited them when a visitor returns to that site. Cookies can tell us how and when pages in our web site are visited and by how many people. This technology does not collect personal identifiable information; the information collected is in an aggregate, non-identifiable form. This information helps us better understand which areas of our site are most useful and popular so we can plan improvements and updates accordingly.

How Can You Stop Receiving Email From Us?

Each email sent contains an easy, automated way for you to cease receiving email from us, or to change your expressed interests. If you wish to do this, simply follow the instructions at the end of any email. If you have received unwanted email sent via this system or purporting to be sent via this system, or believe you have received unsolicited email that you do not want to receive in the future please forward a copy of that email with your comments to customerservice@BrighterMind.com

Privacy Policy Changes

We reserve the right, at our discretion, to update, change, modify, add, or remove portions of this policy from time to time. Any changes to this privacy policy will be promptly disclosed in this area.